



Personal information on the author

First Name: Brian

Last Name: Hayes

Position: Team Leader

Organisation: London Ambulance Service

Most important career path

Brian joined the London Ambulance Service in 2001, as a trainee qualified ambulance technician. In 2003, he took a break from the Service to serve in the second Gulf War, and returned in 2004. In 2005, Brian qualified as a paramedic and in the same year came up with the idea of the alternative response vehicle, or the 'booze bus'. Based at the Waterloo complex in central London, Brian was appointed a team leader in October 2008.

Title of presentation

The Booze Bus: An alternative response to the alcohol problem

Description of the contribution

Brian will give a presentation outlining his work with the alternative response vehicle, or 'booze bus', and talk about how alcohol-related emergency calls are putting the London Ambulance Service under pressure.

The presentation will look at the challenges faced by the Service as a result of alcohol and what we are doing to tackle the problem.

Brian will draw on his own personal experience of frontline duties on ambulances and the 'booze bus' in and around London's celebration hot spots in the West End, such as Trafalgar Square, Leicester Square and Soho.

He will also discuss what can be done in the future to help ease the problem that drunk patients pose for emergency ambulance services and the NHS as a whole.